



**SMARTCARE**  
FM SERVICES

# SMARTCARE FM

SMART SOLUTIONS RELIABLE CARE



+971 4 3217700



[www.smartcarefm.com](http://www.smartcarefm.com)



Al Zarooni Bldg. 401, 4th Floor, 71  
Al Rigga Rd - Al Muraqqabat -  
Deira - Dubai





# ABOUT US

Built on Experience. Driven by Standards.

With over 14 years of hands-on industry experience, Smartcare FM Services is built to deliver consistent, compliant, and scalable facility solutions. Our team is trained to operate across high-demand environments, ensuring quality, safety, and operational efficiency at every level.

- Fully trained & vetted professionals
- Eco-friendly cleaning products
- Customized cleaning plans
- 100% satisfaction guaranteed
- Insured & bonded services
- State-of-the-art equipment

## OUR MISSION

To empower communities and businesses by maintaining cleaner, safer, and greener environments with integrity and care.

## OUR VISION

To be the most trusted and innovative facilities management partner, delivering smart, sustainable, and seamless environments that enhance everyday living and business performance.

**GET A FREE QUOTE**

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# Our Services

Smartcare FM Services provides a wide range of cleaning and facility management solutions tailored to meet the needs of residential, commercial, healthcare, and industrial clients in Dubai.



## CLEANING SERVICES



### Residential Cleaning

Professional home cleaning services available on-demand or scheduled, ensuring clean, hygienic, and well-maintained living spaces.



### Commercial Cleaning

Comprehensive cleaning solutions for offices, retail spaces, and commercial buildings, maintaining professional and presentable environments.



### Hospital & Healthcare Cleaning

Specialized cleaning services designed for hospitals and clinics, following strict hygiene and sanitation protocols.



### Industrial Cleaning

Heavy-duty cleaning solutions for warehouses, factories, and industrial facilities, ensuring safety and operational cleanliness.

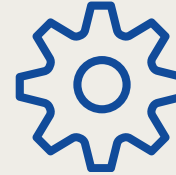


# FACILITIES MANAGEMENT SERVICES



## HVAC Services

Installation, servicing, and maintenance of HVAC systems to ensure optimal air quality and temperature control.



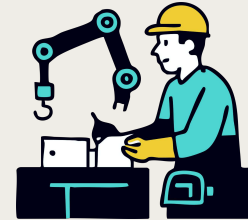
## False Ceiling & Light Partition Installation

Installation of modern ceiling systems and partitions for efficient space utilization.



## Electromechanical Equipment Installation & Maintenance

Professional installation and maintenance of mechanical and electrical systems for smooth facility operations.



## Plumbing & Sanitary Installation

Reliable plumbing services including installation, repair, and maintenance of sanitary systems.



## Floor & Wall Tiling Works

Expert tiling services ensuring durability, precision, and high-quality finishes.



## Handyman Services

Professional handyman services for plumbing, electrical, carpentry, painting, and repair works. Quick, reliable, and affordable solutions by SmartCare FM.



# FACILITIES MANAGEMENT SERVICES



## Building Cleaning Services

End-to-end cleaning and upkeep of buildings, ensuring cleanliness, hygiene, and maintenance standards are consistently met.



## Plaster Works

Surface preparation and plastering services for smooth and durable wall finishes.



## Wallpaper Fixing Works

Professional wallpaper installation for residential and commercial interiors.



## Carpentry & Wood Flooring Works

Custom carpentry solutions and flooring installations to enhance functionality and aesthetics.



## Painting Contracting

Professional painting services for interior and exterior spaces with high-quality finishes.



## CCTV & Access Control Maintenance

Professional maintenance for CCTV and access control systems to ensure safety, security, and smooth operation of your premises.



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Smart Solutions. Reliable Care.





# OFFICE ASSISTANT SERVICES



## Pantry support

Preparation and serving of tea, coffee, and refreshments with proper hygiene standards. Maintaining pantry cleanliness, refilling supplies, and ensuring an organized pantry environment at all times.



## Mail handling and courier coordination

Handling incoming and outgoing couriers, delivering documents within or outside office premises, and managing small administrative errands as required.



## Document Handling & Office Support

Efficient handling of printing, scanning, photocopying, and basic documentation tasks. Assisting staff with day-to-day office requirements in a timely and organized manner.



## Workplace Cleanliness Support

Keeps offices clean, hygienic, and well-maintained for a healthy and professional work environment.



## Professional Porter Services for Smooth Operations

Assists with luggage handling, movement of goods, and basic support tasks to ensure smooth day-to-day operations.



## Managing stationery and office supply inventory

Managing and tracking office stationery and supplies to ensure availability. Maintaining inventory records and restocking items when required.

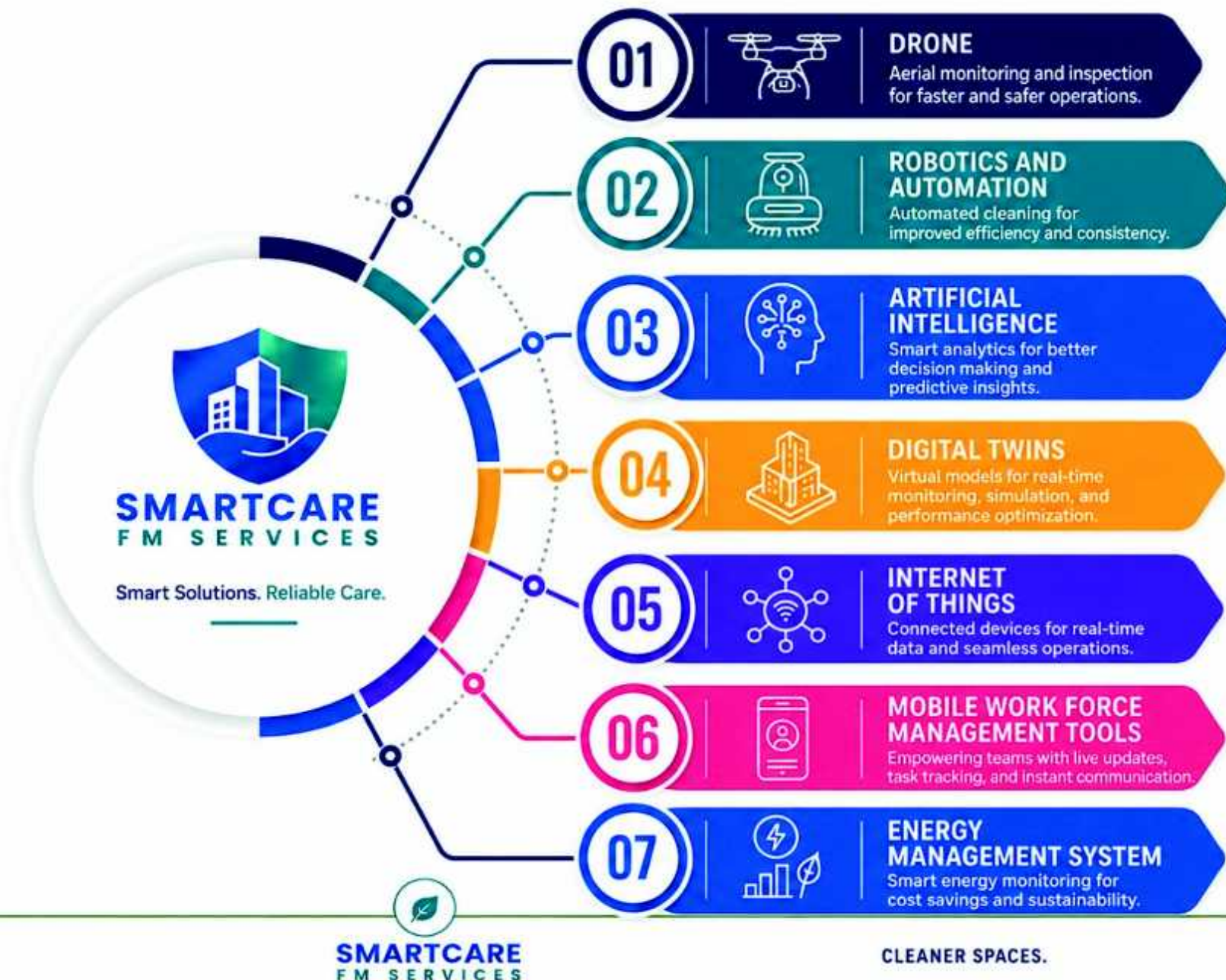


# ADVANCED TECHNOLOGY

## SMART TECHNOLOGY FOR SMARTER FACILITY MANAGEMENT

Advanced 7 technology modules designed to deliver efficiency, transparency, and excellence in every service we provide.

SMART  
TECHNOLOGY  
FOR CLEANER.  
SMARTER.  
BETTER SPACES.



SMART TECHNOLOGY.

**SMARTCARE**  
FM SERVICES

CLEANER SPACES.

# COMPETITIVE ADVANTAGES



# KEY PERFORMANCE INDICATORS



CLEANING  
QUALITY SCORE

99%

Consistent quality checks to maintain the highest cleaning standards.



CLIENT  
SATISFACTION RATE

95%

We value client feedback and continuously improve our services.



STAFF  
PUNCTUALITY %

98%

Our team is committed to being on time, every time, at every site.



TASK  
COMPLETION  
TRACKING

97%

Real-time tracking ensures all tasks are completed efficiently and on schedule.



Our KPIs help us stay accountable, improve performance, and deliver exceptional facility management services every day.



# **WHY TO CHOOSE SMARTCARE FM?**



**14+ Years Industry Expertise**



**Fast Response & Deployment**



**Trained & Uniformed Workforce**



**Integrated FM Solutions**



**Structured Service Delivery**



**Trusted by Clients Across UAE**



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If Any Queries

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